



HEALTHCLIC

Your Personal Health Concierge

CASE STUDY

VIP Pregnancy in London

We first met Mrs Cuevas* when her husband was transferred to London due to his career, and she was expecting her second baby. It began one Sunday evening when they requested an immediate home visit from a HealthClic doctor.

One of our doctors was able to see her within 90 minutes and provide her with the right medical advice.

Unfortunately, the Cuevas family were new to the UK's health system and felt a bit lost. We were able to meet with them the following day to plan Mrs Cuevas' pregnancy from start to finish, ensuring her HealthClic doctor could undertake regular, scheduled check-ups in the comfort and privacy of her home. We also provided her with a Healthcare Representative to manage everything for her, co-ordinate check-ups around her schedule and be at hand to assist with any of her needs as a new pregnancy member.

We further assisted the family in finding the right place to give birth and the right consultant for her specific needs. We provided last minute home visits, supported her during her trip to LA (in terms of medical but also in terms of maternity fashion!) and through final stages. We were very happy to hear a healthy baby girl was born, and we now look after the whole Cuevas family. Mrs Cuevas had a number of vital check-ups after giving birth, she and her husband have their health managed through regular assessments appropriate for their age and needs (and around Mr Cuevas' busy schedule!), along with following the immunisation schedule for the kids.

*An alias has been used to protect the privacy of the customer featured in this case study.

SEE A DOCTOR TODAY

+44 (0)203 713 4117

General Enquiries: info@healthclic.co.uk

8am - 11pm, Monday to Sunday

www.healthclic.co.uk



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Misinformation and Incorrect Treatment

Miss Spanov* had moved to the UK after her studies to start work with her family business and expand to England. She first called us one evening after work when she was experiencing symptoms suggesting gastroenteritis.

One of our doctors was able to see her within an hour, and identified the cause of her symptoms.

It was linked to a third course of antibiotics which was given at Harley Street for her recurrent cellulitis. Unfortunately, it seemed that her main concern was not being addressed appropriately. She was likely being taken advantage of as a paying patient, and the gastroenteritis symptoms arose as a side effect of her inappropriate course of antibiotics. It was first advised that the course of antibiotics was stopped immediately, which improved her symptoms very quickly.

Miss Spanov was then referred for curative treatment to one of our specially chosen partner specialist, and her main problem was finally solved. She had a few ongoing issues in the background too, which were addressed by her HealthClic GP during a follow-up call, and he put together a health management plan for her to ensure they were all addressed appropriately and she received the care she required. Miss Spanov joined as a HealthClic member following this experience, for healthcare that fits her schedule.

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Where Business Comes First

Mr Roberts* came to us initially for a one-off home visit when particularly unwell, but soon revealed to our team that he had not seen a doctor in years and it was due to the demands of his position as a finance executive. He explained that he needed to get his life back on track as he had neglected his health, weight and fitness for too long.

Upon joining as a member, we were able to undertake firstly a comprehensive annual check-up with his HealthClic doctor, who then recommended some scans before deciding on a health management plan. There were many areas which needed improvement, all the way from high cholesterol to stress management, lack of physical fitness and vitamin deficiency. It was evident from the results that he was very vulnerable to sudden onset of cardiovascular disease.

Our main objective with Mr Roberts was to ensure he could continue living his life and leading his company without his health being compromised. Now he can do so with more energy, vitality and happiness.

Thanks to our network of experts, he was referred to one of our celebrity trainers, a brilliant psychiatrist and nutritionist to help kick-start his transformation. He was followed with regular check-ups by his HealthClic doctor to ensure that measurable improvements were being made, and this was all tailored to his schedule, organised by his wonderful Healthcare Representative. He now, despite his demanding schedule, trains at least twice a week, has changed his attitude to drinking and sees his HealthClic doctor each quarter for a check-up, and to ensure he is on the right path.

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